

BOTSWANA COLLEGE OF DISTANCE AND OPEN LEARNING

In collaboration with

THE COMMONWEALTH OF LEARNING

Commonwealth Executive Masters in Public Administration

PUBLIC SYSTEMS MANAGEMENT

PS312

SPECIAL EXAMINATION

Marks: 100

Instructions

1. This paper comprises of 2 Parts. Answer **ALL** questions in this paper.
2. Answer questions according to instructions given in each section
3. Write answers in the answer booklet provided
4. Answer **ALL** questions, in grammatical **English**.

Part One short answer questions**(50 marks)**

Explain how public administration relates with political systems. **(10 marks)**

Discuss Abraham Maslow's hierarchy of needs theory. **(10 marks)**

Describe five theories of ethical reasoning. **(10 marks)**

Discuss five methods that can be used when conducting a job analysis. **(10 marks)**

Explain at least five issues that call for government intervention in the economy. **(10 marks)**

Part two –Essay questions**(50 marks)**

Compare and contrast traditional managerial approach and new public management. **(25 marks)**

Compile issues that can promote good governance and development administration in developing countries. **(25 marks)**

Discuss characteristics of development planning. **(25 marks)**