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**BOTSWANA COLLEGE OF DISTANCE AND OPEN LEARNING**

**In collaboration with**

**THE COMMONWEALTH OF LEARNING**

**Commonwealth Executive Masters in Business Administration**

**Commonwealth Executive Masters in Public Administration**

**MANAGEMENT IN ORGANISATIONS**

**MO 311**

**SPECIAL EXAMINATION**

**Marks: 100**

**Duration – 3hrs**

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**Instructions**

1. The examination consists of **Four** questions in all
2. Begin each answer to a new question on a new page
3. Answer questions according to instructions given in each section
4. Write answers in the answer booklet provided
5. Write in grammatical English

Answer all questions in this paper.

### QUESTION 1

The 21<sup>st</sup> century is characterized by establishment of groups and teams in organisations who come together to achieve a specific goal. Despite this, the formation of groups and teams have become challenging over the years. Discuss the challenges of managing global teams and groups.

**(25 marks)**

### QUESTION 2

Managers are faced with the problems to anticipate change and respond accordingly. In an effort to mitigate these challenges, Managers in most instances create or change the organisational structure. With the aid of examples, discuss the organisational design challenges that Managers face today.

**(25 marks)**

### QUESTION 3

Environment variables have a direct influence on organisational behaviour. This is so because one of the most influences on the organisations in the last decade has been the emergence of globalization. Discuss critically how global environment poses new / different challenges in the workplace.

**(25 marks)**

## QUESTION 4

You have recently been appointed as a Consultant and one of the tasks is to design a leadership training programme for Managers. What areas of needs would you include in the design of the programme? Justify your ideas.

**(25 marks)**

***END OF THE QUESTION PAPER!***