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1. Answer all questions in this paper
 2. Write answers in the answer booklet provided
 3. Answer all questions, in grammatical English

INSTRUCTIONS

Duration - 3 hours

Marks: 100

SESSIONAL EXAMINATION

MO 311

MANAGEMENT IN ORGANISATIONS

Commonwealth Executive Masters in Public Administration

Commonwealth Executive Masters in Business Administration

THE COMMONWEALTH OF LEARNING

In collaboration with

BOTSWANA COLLEGE OF DISTANCE AND OPEN LEARNING

**Executive Masters
July – December**

**Sessional Examination
MO 311 Management in Organisations**

BOCODOL



Question 1

The 21st century requires Managers who are able to develop and implement strategies that can help to improve employee satisfaction in the workplace. Critically discuss the strategies that you would develop and implement to help improve employee satisfaction in the workplace. (25 marks)

Question 2

One of the significant influences on the organisations in the last decade has been the emergence of globalisation. The rapid emergence of globalisation has had a significant effect on managers within the organisation. Illustrate ways in which you believe the global environment poses challenges in your workplace. (25 marks)

Question 3

Critically analyse the factors to be considered in review of effective working teams. (25 marks)

Question 4

Managers at all levels and in all areas of organisations make decisions. That is they make choices, for instance top level managers make decisions about their organisation's goals, where to locate manufacturing facilities or what new markets to move into. Illustrate the importance of organisational culture in making effective decisions. (25 marks)

END OF THE PAPER!