



BOTSWANA COLLEGE OF DISTANCE AND OPEN LEARNING

In collaboration with

THE COMMONWEALTH OF LEARNING

Commonwealth Executive Masters in Public Administration

CONTEMPORARY ADMINISTRATIVE SYSTEMS

CA321

SESSIONAL EXAMINATION

Marks: 100

Time allowed: 3 hours

Instructions for candidates

1. This paper comprises of 2 Part.
2. Answer questions according to instructions given in each section
3. Write answers in the answer booklet provided
4. Answer **ALL** questions, in grammatical **English**.

Part one- short answer questions

(50 marks)

Answer all questions in this Section.

1. New Public Management approaches are intended to improve functions of public organisations, particularly in service delivery. Is this possible? Explain your answer by providing examples of services that have been provided in Botswana.

(10 marks)
2. What is meant by “social capital”? How does it facilitate citizen engagement? Using examples in Botswana in what ways is citizen engagement important to New Public management.

(10 marks)
3. Public Administration is based on a set of values and ethics. What are they and how are they applied in Botswana Government’s civil service?

(10 marks)
4. Bureaucratic organisations are structured on six principles. State the principles and explain how one of them is applied in the Government of Botswana to one ministry of your choice.

(10 marks)
5. The UNDP provides aid coordination services needed by both recipient governments and donor agencies. Identify four of them, describe the ones that apply to Botswana and the challenges associated with their application.

(10 marks)

Part two- Essay questions

(50 marks)

Answer two questions only.

Question 1

(25 marks)

Globalisation has brought about fundamental changes to public administration and the role of government in providing services to citizens. State six dimensions of globalisation and discuss how they affect government operations in Botswana.

Question 2

(25 marks)

Draw a comparison of the principles that new public management and traditional public administration share in the discourse of improving administration. Do you agree that new public management is being applied in Botswana? If so what challenges are they facing?

Question 3

(25 marks)

Public servants must be held accountable in the performance of their duties to the public. What mechanisms can be put in place to ensure full accountability? In your discussion, share the strength and weakness of each mechanism of accountability.