



BOTSWANA COLLEGE OF DISTANCE AND OPEN LEARNING

In collaboration with

THE COMMONWEALTH OF LEARNING

Commonwealth Executive Masters in Public Administration

CONTEMPORARY ADMINISTRATIVE SYSTEMS

CA321

SPECIAL EXAMINATION

Marks: 100

Time allowed: 3 hours

Instructions for candidates

1. This paper comprises of 2 Parts.
2. Answer questions according to instructions given in each section
3. Write answers in the answer booklet provided
4. Answer **ALL** questions, in grammatical **English**.

PART ONE – SHORT ANSWER QUESTIONS

[50 marks]

Answer all questions

1. What components make up the pillars of New Public Management and how does NPM fit into the work of Botswana National Productivity Centre. **(10 marks)**
2. What components make up Traditional Public Administration and can you give examples from the Government of Botswana? **(10 marks)**
3. Describe the role of values and ethics in public administration and compare the different approaches of holding public servants to account? **(10 marks)**
4. What are the benefits of written codes of ethics for public servants in Botswana civil service? **(10 marks)**
5. How can Botswana's legislature improve its relationship with Civil Society Organizations? **(10 marks)**

PART TWO – ESSAY TYPE QUESTIONS

[50 marks]

Answer only two questions in this Section

Question 1

(25 marks)

State some of the challenges that policy-makers face in developing public policy development processes and implementing projects efficiently? Explain with some examples from the context of Botswana

(25 marks)

Question 2

(25 marks)

Alternative Service Delivery (ASD) is defined as a process in which public policy makers evaluate and implement service delivery methods from a spectrum of alternatives. What are the arguments for and against ASD?

Question 3

(25 marks)

How do the UNDP's core services support national processes of democratic transitions and what are the main components in its work in promoting democratic governance in the global south?