



Botswana Open
University

Executive MPA/MBA

January- June

FINAL EXAM
PS312 Public Systems Management

BOTSWANA Open University (BOU)

In collaboration with

THE COMMONWEALTH OF LEARNING

Commonwealth Executive Masters in Public Administration/Business

Administration

PUBLIC SYSTEMS MANAGEMENT (PS312)

FINAL EXAMINATION

June 2019

Marks: 100

Duration: 3hrs

Instructions:

- There are **six** questions in this paper.
- Choose and answer **only four** questions.
- Each question carries **25 Marks**.

No of Pages including this one =2

Question 1

- a.) Explain the concept of good governance. **(10 Marks)**
- b.) What is the role of the media in promoting good governance? **(15 marks)**

Question 2

What is public administration? Why does the rapidly increasing number and scope of activities involving public administration make it difficult to define the subject? Illustrate your answer with relevant examples. **(25 Marks)**

Question 3

In what ways are the managerial functions of government departments and agencies different from those in the private sector? Illustrate your answer with relevant examples **(25 Marks)**

Question 4

What is meant by corruption? Discuss the impact of corruption and mismanagement of public resources in Botswana. What can be done to mitigate corruption? **(25 Marks)**

Question 5

Explain the politics-administration dichotomy model. What is the relationship between politicians and public administrators in your country? Does the model apply? Use relevant examples to substantiate your answer. **(25 Marks)**

Question 6

Discuss the difference between traditional public administration and the new public management (NPM). Is it an improvement or not? Illustrate your answer with relevant examples. **(25 Marks)**